



VERTICALBOOKINGUSA

Testimonial

"We were looking for a very interactive, easy-to-use booking engine and GDS supplier, if you will, so we use Vertical Booking. It works out extremely well. It is easy to craft, great service that is provided. Very local contacts, so that makes it quite enjoyable and it provides the user with a very user-friendly experience.



Put in your dates, select your room types. It allows us to do a lot more as well. Offer guest enhancements to their experience so that they can craft a unique visit while they're here. It provides wonderful ease with which we can create confirmation letters, thank you letters. The marketing tools behind it, the reports, just really allow us to sort of dig deep and look really into who is this customer, where they are coming from, what's resonating with them, what are we doing right, what are we doing that could use some polishing. So, it's a really, really great tool, and honestly, at a fraction of cost of what most other GDS booking engine suppliers that we looked at, so that makes it even better.

We are extremely thrilled with them. And again, like I said earlier, the fact that our representatives are here local, in the same city, just makes it that much more convenient for us. And, the level of service that we get - it's immediate, it's responsive. It just makes our lives so much easier."

Al Munguia

General Manager, Jupiter Hotel, Portland, Ore